



November 27, 2009

Owners & Residents  
Metropolitan Toronto Condominium Corporations 979 & 989  
The Residences of the World Trade Centre I & II  
10 Yonge & 10 Queen's Quay  
Toronto

Dear Owners & Residents:

In an effort to improve the level of customer service we would like to advise you that we have made a change to the Brookfield team at World Trade Centre.

Ms. Kamelia Andreeva has been appointed your new Junior Property Manager. Kamelia has worked a number of years in the Property Management industry, most recently with Brookfield in a large condominium complex in North York. Kamelia is working toward her Registered Condominium Manager (RCM) designation and also serves on the Board of Directors in the Condominium that she lives in. We feel that she will be a great asset to the team.

Rose Demelo will continue to serve as your Property Administrator. The office will also be supported from time to time with additional staff to deal with seasonal demands and major projects.

The office team will continue to rely heavily upon Louis Renaud and his building maintenance group consisting of Lynn Walsh, Mark Cher and Harry Bromby.

Tracy Irvine will no longer be working in the World Trade Centre Office. We thank Tracy for her help over the last number of years, and we hope you will join us in wishing her the very best in the future.

Yours truly,

**BROOKFIELD RESIDENTIAL SERVICES LTD.**

John Hickey BA, RCM.  
Senior Property Manager