

September 15, 2009

Owners & Residents
Metropolitan Toronto Condominium Corporations 979 & 989
The Residences of the World Trade Centre I & II
10 Yonge & 10 Queen's Quay
Toronto

Dear Owners & Residents:

We are please to announce that we have a new Senior Property Manager to lead your Property Management Team at World Trade.

John Hickey has been appointed your Senior Property Manager. John has been a property manager for over ten years. John was formerly a manager with Minto Management where he managed large upscale condominium projects. John replaces Janet Valianes who has moved to another posting within Brookfield.

John will be supported by Tracy Irvine who is your Junior Property Manager. Tracy has been at World Trade for five years. In recent months, she has started working toward her RCM designation. She is excited by the challenges her new position offers. Tracy has been an important element of continuity in recent years.

Rose Demelo will continue to serve as your Property Administrator. The office will be supported from time to time with additional temporary staff to deal with seasonal demands and major projects.

The office team will, as always, rely heavily upon Louis Renaud and his building maintenance group consisting of Lynn Walsh, Mark Cher and Harry Bromby.

We expect the next two years or so will be a demanding period in the site's lifecycle. Elevator renovations, 2nd floor shared facilities renovations, on-line resident services, energy saving initiatives, garage repairs and painting and hot water piping replacements are expected to dominate the workplan.

Please join us in welcoming John to your community.

If you have any questions, please contact me at 416-510-8900 extension 232.

Yours truly,

BROOKFIELD RESIDENTIAL SERVICES LTD.



E. Rudy Petershofer, MBA, RCM.
Regional Manager