



June 4, 2009

You asked the Management Office....

Recently we have received phone calls from our residents noting that the air-conditioning is not operating in their suites.

The reason that you will not always have air-conditioning when the temperatures remain cool outside is that the chillers (which are located in roof top mechanical rooms) have what is known as an outdoor “set back” temperature.

This set back temperature is 16 degrees Celsius and below this temperature, the chillers which provide the chilled water to your fan coil units will not operate. To run the chillers at this temperature could cause damage to them.

We hope that this information assists you in understanding why although we switched over from heating to air conditioning, the air conditioning has not always been available during the past few weeks when the weather has remained on the cool side especially over night.

Yours truly,

Brookfield Residential Services Ltd.  
Acting for and on behalf of MTCC 979 and MTCC 989